

Simplifying Our Fuel Levy

Dear Customer,

At Homestyle Bake, we believe the strongest partnerships are built on a simple foundation: listening.

Recently, we have been engaging in open conversations with many of you, from long-term partners who have been with us for over 20 years to the new businesses we've welcomed just this year. You told us that in an unpredictable fuel market, simplicity and predictability are what you value most.

What is changing?

Based directly on your feedback and a broader look at industry standards, we are moving away from a 3% percentage-based fuel levy to a single, transparent flat rate.

- **New Flat Rate:** \$5.50 per order
- **Effective Date:** Tuesday, 31 March 2026

Why the shift?

We heard clearly that a percentage-based model makes it difficult for you to forecast your costs. By moving to a fixed \$5.50 fee, we are ensuring that every customer, regardless of the size of their order, enjoys a straightforward, easy-to-track delivery cost. This change allows us to continue supporting our network of local, family-owned transport contractors while providing total clarity on your invoices.

Our commitment to you

We remain committed to monitoring global fuel markets closely. Should the landscape shift significantly, we will review this flat rate with the same transparency you have come to expect from us.

We don't just deliver bread and produce, we deliver on a promise to support your business. Thank you for your continued partnership and for helping us shape a better way to work together.

Warm Regards,

The Homestyle Bake Team

