

Product Updates | Late Orders & 2-Day Order Lead Time

Dear Valued Customer,

15/04/25

We kindly ask that you review the below important ordering and delivery information.

Late Orders:

Unfortunately, we are unable to process late orders, as this impacts the efficiency of our operations and the timely fulfillment of all customer orders.

2-Day Order Lead Time Required:

- Turkish Long Pide Loaf (TUBRPKSP)
- Turkish Rolls Large Oval Pack 3 (NOTUPK3)
- Pk5 Byblos Large White Lebanese (LEBRLAWH)
- Pk5 Byblos Large Wholemeal Lebanese (LEBRLAME)

Convenient Ordering:

To make ordering easier and more convenient, we encourage you to take advantage of our online ordering system, which offers flexible options and useful features to streamline your experience.

- ✓ **2:00pm Cut-off:** Online orders can be placed up until 2:00pm.
- ✓ **View & Pay Invoices:** Easily manage payments and keep track of your account.
- ✓ **Quick Access to Order History:** Reorder with ease using past orders.
- ✓ **Browse with Product Images & Prices:** Make informed choices with clear visuals and up-to-date pricing.
- ✓ **Exclusive Early Access to Specials & Promotions:** Be the first to know about discounts and new products.
- ✓ **Order Anytime, Anywhere:** Enjoy the convenience of placing orders 24/7 from any device.

For added convenience, you can also set up a **Basic Order** — a recurring order that automatically includes the products and quantities you need on a regular basis. This hassle-free option ensures consistency, saves time, and allows for adjustments as needed.

If you have any questions about lead times, online ordering, or setting up a Basic Order, please don't hesitate to reach out — we're here to help!

